



**CLEAR ANGLE
STUDIOS**

IT Assistant

Job Overview

Clear Angle Studios is a company based in Pinewood Studios which covers all aspects of scanning for VFX, from full 360 character scanning in its multi camera systems, LiDAR scanning of sets and environments to high resolution multi bracketed texture acquisition.

The IT Assistant will support data management and processing teams in the day to day use of all processing and data ingestion systems owned by Clear Angle Studios. They will assist in the building of our systems and also run regular maintenance tasks. Common tasks also include desktop/laptop/software troubleshooting, the licensing of software and assisting senior technicians in projects or rollouts when necessary.

Responsibilities and Duties

- Assisting in the building and deployment of new PCs/laptops.
- Troubleshooting colleagues' IT related issues remotely or in person, responding to tickets and Slack issues raised promptly.
- Assisting the data team with physical ingestion of drives
- Assisting senior technicians in projects when necessary
- Licensing software for users
- Being the first point of contact for hardware related issues

Requirements

- The ability to troubleshoot technical issues, taking logical steps to resolve.
- A good knowledge of hardware, networking and operating systems, chiefly Windows.
- A team player with excellent communication skills.
- Conscious of and adherent to cyber security.
- Ability to work competently with domain servers and storage solutions.
- Specialist knowledge of PC and laptop hardware and system building/repair.
- Some knowledge of VFX use in films would be desirable.